



INTERNATIONAL *Relationship-Based Care* SYMPOSIUM  
JUNE 20-22, 2017

*Innovations in Practice:  
Poster Extravaganza*

**June 21, 2017**

**6:30 PM**

Hilton Minneapolis

3<sup>rd</sup> Floor Rooms E, F and G



## Cultures of Excellence

Location #	Abstract Title	Presenter(s)	Organization	City, State/Country
1	Creating Organizational Wide Patient Experience Initiatives	Colin Rice	Lowell General Hospital	Lowell, MA
2	CAUTI Reduction: Using Shared Governance and Patient Engagement to Improve Quality	Refugia (Mary) Gonzalez, RN	Ronald Reagan UCLA Medical Center	Los Angeles, CA
3	Nursing Peer Case Review: Mentoring Nurses Towards a Just Culture	Michele Maines, MSN, MSG, RN, CNL	Ronald Reagan UCLA Medical Center	Los Angeles, CA
4	Developing a Shared Governance Strategic Plan to Align with Organizational Goals	Janet Buck, DNP, RN, NEA-BC	St. Luke's Health System	Boise, ID

## Competency

Location #	Abstract Title	Presenter(s)	Organization	City, State/Country
5	Nurse Residency Program	Denise Camacho, MSN, BSN, RN, MAOL	St. Luke's Health System	Boise, ID
6	Culture of Safety: Reduction of Central Line-Associated Bloodstream Infections	Florice Guillermo, RN, BSN	Ronald Reagan UCLA Medical Center	Los Angeles, CA
7	Caring and Safety Culture for a Long Term Ventilator Unit	Nancy Hines, MSN, RN	Rochester Regional Health System	Rochester, NY

## Relationship-Based Care: I<sub>2</sub>E<sub>2</sub> Vision

Location #	Abstract Title	Presenter(s)	Organization	City, State/Country
8	Patient Satisfaction Rounds	Kim Abernathy, BSN, RN	Chillicothe Veterans Affairs Medical Center	Chillicothe, OH
9	FOR Nurses, BY Nurses: Changing Culture Through a Professional Practice Model	Stephanie Gingerich, BSN, RN-BC, CPN	Fairview Health System	Wyoming, MN
10	Cultivating a Strengths-Based Nursing Identity: Impact on collaboration change	Marilyn Ballantyne, RN(EC), PhD	Holland Bloorview Kids Rehabilitation Hospital	Toronto, Ontario
11	Facilitating the Ultimate Mother-Baby Embrace...Even in the Adult ICU	Mary Walters, MSN, RN; Marianne Marinelli, MSN, RNC, CLC	OhioHealth Grant Medical Center	Columbus, OH

12	Caring for our Caregivers...striving to be the best "WE" can be	Mary Walters, MSN, RN	OhioHealth Grant Medical Center	Columbus, OH
13	Bringing Relationship-Based Care to the Bedside through the HEART Bundle	Tanya Carmichael, MSN, RN, RNC-OB	Pennsylvania Hospital	Philadelphia, PA
14	RBC Enculturation Blooms from Leadership Roots	Mary Del Guidice, MSN, BS, RN, CENP; Tanya Carmichael, MSN, RN, RNC-OB	Pennsylvania Hospital	Philadelphia, PA
15	Relationship-Based Care at a Ski Resort	Jacques Dupret, EMT-B; Rob Leonard, PA-C	Terry Peak Ski Area	Lead, SD
16	Enhancing Patient Care Thru Primary Nursing	Nicole Muscari, BSN, RN	The Ohio State University Comprehensive Cancer Center - Stephanie Spielman Comprehensive Breast Center	Columbus, OH
17	Implementing the Practice of Caring Leadership in a Home Care Senior Living Setting	Britni Bolstad, MN, RN, PHN	The Waters Senior Living	Minneapolis, MN
18	Walk a Mile: Improving Teamwork, Employee Engagement and Patient Satisfaction	Vincent Yalung, BSN	UCLA Health System	Santa Monica, CA
19	Using Socratic Salons to Build Interprofessional Relationships and Collaborative Practice	Terrienne Jones, PhD, OTR/L	University of Minnesota	Minneapolis, MN
20	Improving Unit Handoff Communication to Ensure Safe and Excellent Care	Cody Knecht, RN, BSN, CSRN	VA Illiana Medical Center	Danville, IL

## Relationship-Based Care: I<sub>2</sub>E<sub>2</sub> Inspiration

Location #	Abstract Title	Presenter(s)	Organization	City, State/Country
21	Eliminating the Buzz - Working Towards Creating Healthy Teams	Teresa Cochran, RN; Patrick Vaca, MA, ACC	Carolinas HealthCare System	Wadesboro, NC
22	Employee Recognition Policy as a Frontline Engagement Strategy	Ana Maria Teixeira Pires;	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil



		Juliana Santos Amaral da Rocha, Coordinator of Practice		
23	Enculturating Relationship Based Care and See Me as a Person into Everyday Behaviors	Barbara Connor, MSN, PMHCNS-BC; Leigh-Anne Drumm, BSN, RN, CPN	Lancaster General Health	Lancaster, PA
24	Re-Igniting the Spirit: Foundational Work in Transforming a Culture	Rhonda Bright	St. Luke's Magic Valley	Twin Falls, ID
25	Remembrance and Renewal	Amy Rettig, MALM, MSN, ACNS-BC, PMHNP-BC, CBCN	The Ohio State University Comprehensive Cancer Center - Arthur G James Cancer Hospital and Richard J Solove Research Institute	Columbus, OH
26	Leading Change	Cindy Collins, MSN, RN, NE-BC, CNRN	UF Health Jacksonville	Jacksonville, FL
27	Mission Possible	Anne Waskiewicz, RN, CMSRN	University of Maryland at Baltimore Washington Medical Center	Glen Burnie, MD
28	Inspiration to Change Through Re-Igniting the Spirit of Caring	Sandy Hart, MSN, RN, CPPS	VA Illiana Medical Center	Danville, IL

## Relationship-Based Care: I<sub>2</sub>E<sub>2</sub> Infrastructure

Location #	Abstract Title	Presenter(s)	Organization	City, State/Country
29	Sustaining an RBC Culture	Harmonie Cutter	Baptist Health	Prattville, AL
30	Ensuring a Safe and Confidential Environment for Patient Care in the Emergency Department	Jodie Jones, BSN, RN	Baptist Health	Prattville, AL
31	The Women's Services Department Relationship-Based Care Journey	Vicki Coram Noble, RN; Sherry Hill, RN	Baptist Medical Center East	Montgomery, AL
32	Creating a Caring Environment for Families of the Actively Dying	Nathalie Tylinski, BSN, RN; Angela Johnson, PCT	Baptist Medical Center South	Montgomery, AL

33	Impacting the Veteran experience	Lori Clemmons	Chillicothe Veterans Affairs Medical Center	Chillicothe, OH
34	Synergy of Relationship-Based Care (RBC) and Magnet on the Clinical Nurse Excellence Program	Jean Kaminski, RN, CPAN	Cleveland Clinic - Akron General	Akron, OH
35	Seeing the Person in the Patient Experience	Nancy Dole, MSN, RN; Christin Tenbusch, CPXP	Covenant HealthCare	Saginaw, MI
36	Chaplaincy Outreach Project: Caring for the Mind, Body, and Spirit Through Support of Prayer	Alesia Wrencher, BSN, RN	Dayton Veterans Affairs Medical Center	Dayton, OH
37	"Implementing a Unit-Based RBC Preceptor Program" The Unexpected Outcomes of a Culture Change	Amy Potter, MSN, RN, CNL	Dayton Veterans Affairs Medical Center	Dayton, OH
38	Story Care: Using story for caring and healing in partnership with our patients	Tammy Sinkfield-Morey, DNP, MAN, RN, PHN, CRRN	Gillette Children's Specialty Healthcare	St. Paul, MN
39	The Journey to Developing an Effective Pressure Ulcer Prevention Program at Level One Trauma Center	Nancy Johnson, CWOCN; Kim Kleinschmidt, MA, RN, CWON	Hennepin County Medical Center	Minneapolis, MN
40	Relationship-Based Care – Strengthening our Commitment and Sustaining Focus in a Changing Environment	Kellie Wilson, RN, BA, CPLP; Tanya Hepner, BSN, RN	Holy Spirit - A Geisinger Affiliate	Camp Hill, PA
41	Ring the Bell: Important Moment to Celebrate the End of Chemotherapy Treatment	Ana Maria Teixeira Pires; Juliana Santos Amaral da Rocha, Coordinator of Practice	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil
42	Together Forever, Tell your Story – An Experience Report	Juliana Amaral De Rocha, Coordinator of Practice; Ana Maria Teixeira Pires	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil
43	Philosophy of Caring: Yoga as a Source of Balance for Patients and Families in an Integrated Care unit	Juliana Amaral De Rocha, Coordinator of Practice; Ana Maria Teixeira Pires	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil

44	Music Therapy in ICU	Juliana Amaral De Rocha, Coordinator of Practice; Ana Maria Teixeira Pires	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil
45	Intensive Care Unit Garden Project: Life Never Stops Blooming	Juliana Amaral De Rocha, Coordinator of Practice; Ana Maria Teixeira Pires	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil
46	Caring for Art: Patient and Family in Focus	Juliana Amaral De Rocha, Coordinator of Practice; Ana Maria Teixeira Pires	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil
47	The Implementation of Monitoring Patients by Telephone Call After Hospital Discharge: Experience Report	Juliana Amaral De Rocha, Coordinator of Practice; Ana Maria Teixeira Pires	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil
48	Description of the Model of Care of Hospital Alemao Oswaldo Cruz Which is Centered in the Patient and Family Experience	Juliana Amaral De Rocha, Coordinator of Practice; Ana Maria Teixeira Pires	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil
49	The Journey of a Cultural Change within Our Organization	Dianne Sipula, OTR/L; Alyzza De La Uz Forte, MSN, RNC	Jupiter Medical Center	Jupiter, FL
50	Synergistically Building a Healing Environment	Paula Wyatt, MA, BSN, RN, RNC	Kootenai Health	Coeur d'Alene, ID
51	Getting to the Heart of the Matter: Engaging all nursing staff in the creation of a Professional Practice Model	Robert Mendenhall, BSN, RN, CMSRN	Kootenai Health	Coeur d'Alene, ID
52	See Me as a Person: Changing the Culture One Workshop at a Time	Angel McCullough, MSN, MBA, CCN, NEA-BC	Pennsylvania Hospital	Philadelphia, PA
53	Creation of the Therapeutic Night: A bundled approach to promoting a restful night to facilitate healing	Angel McCullough, MSN, MBA, CCN, NEA-BC	Pennsylvania Hospital	Philadelphia, PA
54	LEANing into RBC: A prescription to increase efficiency in the pharmacy with Meds by Mail	Desarae Fulton, Pharmacy Technician	Phoenix Indian Medical Center	Phoenix, AZ

55	Integrating Care Teams to a Multidisciplinary Referral Based Clinic	Holli Olson, MSPAS; Christopher Cotton, BNS, CMA	Phoenix Indian Medical Center	Phoenix, AZ
56	Creating Adaptable and Accessible Environments for Aging in Place	Rhoda P. Erhardt, MS, OTR/L, FAOTA	Private Practice	Maplewood, MN
57	Organizational and Interdisciplinary Approach to Create Quiet Healing Environment	Vera Lopez, MSN, RN, PCCN	Santa Monica UCLA Medical Center	Santa Monica, CA
58	Relationship-Based Care at Work - All Play	Laura Walczak, RN, MBA	SSM Health St. Mary's Hospital - Janesville	Janesville, WI
59	Removing the Silos between Nurses and Physicians	Esmeralda Soliz, RN- BC; Amy Brewer, RN	Texas Health Center for Diagnostics and Surgery	Plano, TX
60	Inter-departmental Collaboration: The Key to Promoting Excellence in Teamwork and Patient Care	Amy Brewer, RN; Cheryl Canady, BSN, RN, CMSRN; Melissa Hubbard, RN	Texas Health Partners	Plano, TX
61	The Family Involvement in Nursing Shift Handover Project: Quality Data Informing Spread and Sustainability	Mary McAllister, RN, BScN, MHSc, PhD; Krista Keilty, RN, BN, MN, PNP, PhD	The Hospital for Sick Children	Toronto, Ontario
62	Activating Relationship-Based Care: Building an Organizational Framework for What Truly Matters	Diana McMahon, MSN, RN, OCN	The Ohio State University Comprehensive Cancer Center - Arthur G James Cancer Hospital and Richard J Solove Research Institute	Columbus, OH
63	The Effect of Aromatherapy on Insomnia and Other Common Cancer Patient Symptoms	Kirsten Roblee, BSN, RN, OCN	The Ohio State University Comprehensive Cancer Center - Arthur G James Cancer Hospital and Richard J Solove Research Institute	Columbus, OH
64	Using Relationship-Based Care Principles in a New Clinic to Increase Nurse Satisfaction	Amy Tootle, MS, RN	The Ohio State University Comprehensive Cancer Center - Arthur G James Cancer Hospital and	Columbus, OH

			Richard J Solove Research Institute	
65	Developing a Caring and Healing Environment in a Neuro-Oncology Critical Care Unit	Shannon Appelfeller, RN, BSN	The Ohio State University Comprehensive Cancer Center - Arthur G James Cancer Hospital and Richard J Solove Research Institute	Columbus, OH
66	The Role of Mental Health Advanced Practice Nurses as Leaders in the Implementation of Relationship-Based Care	Ruth Frankenfield, MS, RN, PMHCNS; Kathryn Thompson, MS, RN, PMHCNS-BC	The Ohio State University Wexner Medical Center, James Cancer Hospital and Solove Research Institute	Columbus, OH
67	Bridging the Gap of Communication	Kate Jackson, RN, BSN	U.S. Dept. of Veteran Affairs	Peoria, IL
68	Regular and Intentional Family Meetings: A strategy to decrease anxiety and facilitate communication in the NICU	Denise Ribeiro, RNC-NIC, MA	UCLA Health System	Santa Monica, CA
69	Consistent Caregiver Project in the NICU	Christine Mikels, RNC, BSN	UCLA Health System	Los Angeles, CA
70	I Love Child Life	Geovanny Estrada, RN	UCLA Health System	Los Angeles, CA
71	Role Identification and Standardization of Care	Andrea Walker, RN, MSN	VA Illiana Medical Center	Danville, IL
72	Improving Communication in the Care of Moderate Sedation Endoscopic Procedure Patients	Cody Knecht, RN, BSN, CSRN	VA Illiana Medical Center	Danville, IL
73	The Videotaped Advance Directive: An attempt to partner with young adults in order to improve confidence, comfort, certainty and knowledge with advance care planning	Cameron Kiersch, BSN, DNP(c)	Viterbo University Gunderson Health System	La Crosse, WI



## Relationship-Based Care: I<sub>2</sub>E<sub>2</sub> Education

Location #	Abstract Title	Presenter(s)	Organization	City, State/Country
74	Interprofessional Flourishing: Promoting a Collaborative Community of Caregivers	Mary Beth Modic, DNP, APRN, CNS, CDE	Cleveland Clinic	Cleveland, OH
75	Synergy with a Commitment to Excellence: Developing an Online Journal Club	Amy Macak, RN, CGRN	Cleveland Clinic - Akron General	Cuyahoga Falls, OH
76	iRest Meditation Practice	Maritha Trass, PA-C, MBA	Dayton Veterans Affairs Medical Center	Dayton, OH
77	"Healthy Table Talks; Hands Only CPR" Creating an Inviting Environment	Tonia Taylor, MSN, BSN, RN-BC	Dayton Veterans Affairs Medical Center	Dayton, OH
78	Reflective Leadership	Carletta Bryant, PhD	Dayton Veterans Affairs Medical Center	Dayton, OH
79	The Leadership Course "Leading an Empowered Organization" in a Swiss Hospital: A 7 years' experience	Yvonne Willems Cavalli, RN, MSc; Annette Biegger, RN, MScN, MAS	Ente Ospedaliero Cantonale	Bellinzona, Switzerland
80	Veterans Engagement: Reconnecting Employees with America's Heroes	Judy Slivka, RN, MS	Louis Stokes Cleveland Veterans Affairs Medical Center	Cleveland, OH
81	Re-igniting Relationship-Based Care 7 Years Later	Mary Walters, MSN, RN	OhioHealth Grant Medical Center	Columbus, OH
82	<i>Pacing</i> Nurse Leaders to Enhance Nursing Staff Engagement and Retention	Debra Ward Lund, RN-BC, MSN	Phoenix Indian Medical Center	Phoenix, AZ
83	"Getting Smart(er)" Keeping it Simple and Fun	Holli Olson, MSPAS; Christopher Cotton, BNS, CMA	Phoenix Indian Medical Center	Phoenix, AZ
84	Implementation of a Care Team Approach in the Hematology/BMT Setting	Richard Passmore, RN, MSN, BMTCN	Ronald Reagan UCLA Medical Center	Los Angeles, CA
85	Healing the Wounded Healer: What is the Impact of Improving	Nishi Jumna, RN-BC, BSN, BA, MASG, UZIT	Santa Monica UCLA Medical Center	Santa Monica, CA

	Self-Care on Eliminating Burnout in Nurse			
86	Creating a Healthy Work Environment through Promotion of Self-care	Joanne Contreras-Howe, BSN, RN-BC, PHN	Santa Monica UCLA Medical Center	Santa Monica, CA
87	THE THRIVE PROGRAM: Building Oncology Nurse Resilience Through Relationship-Based Self Care	Lisa Blackburn, MS, RN-BC, AOCNS	The Ohio State University Comprehensive Cancer Center - Arthur G James Cancer Hospital and Richard J Solove Research Institute	Columbus, OH
88	"Comfort Care Beds": An Innovative Strategy to Provide Optimal End-of-Life Care	Jeannette Meyer, RN, MSN, CCRN, CCNS, PCCN, ACHPN	UCLA Health System	Santa Monica, CA
89	Simulating the Patient Experience in Nursing Orientation, Utilizing <i>Standardized Patients with Improvisational Acting Skills</i> , Creates the Human Connection!	Maryann Sullivan-Ruda, BSN, RN	UCLA Health System	Los Angeles, CA
89	Creating a Culture of Respect and Safety for Patients, Parents, Families and Staff in the Pediatric Intensive Care Unit	Allison Ramsey, BSN, BS, RN	UCLA Health System	Los Angeles, CA
90	Reducing CLABSI in the NICU Unit Using Quality Improvement Initiatives and Evidence-based Interventions	Nida Lovatanapongsa, CCRN, MSN	UCLA Health Systems	Los Angeles, CA

## Relationship-Based Care: I<sub>2</sub>E<sub>2</sub> Evidence

Location #	Abstract Title	Presenter(s)	Organization	City, State/Country
91	Department of Veterans Affairs (VA) Diffusion of Excellence: Innovative Practices to Transform VA's Culture of Health Care	Tim Tinker, DrPH, MPH	Atlas Research	Washington, DC

92	Parent and Family Advisory Council Influence on Family Center Care Practices in the NICU	Kimberly McFarlane, RN-BAN, RNC-NICU; Amy Feeder, BS, CCLS	Fairview Ridges Hospital	Burnsville, MN
93	Family Research Satisfaction	Juliana Amaral De Rocha, Coordinator of Practice; Ana Maria Teixeira Pires	Hospital Alemao Oswaldo Cruz	Sao Paulo, Brazil
94	The Impact of Unit Practice Councils in Transforming the Culture of Care	Ruth Hatchuel, RN, MSN, CNOR, RNFA; Rose Burleson, RN, MSN	Louis Stokes Cleveland Veterans Affairs Medical Center	Cleveland, OH
95	Using Alternative Therapies to Relieve Stress in a Peri-Operative Unit	Maria Madden, RN, BSN	UCLA Health System	Los Angeles, CA
96	High Touch Wipe Down: Decreasing Clostridium Difficile Rates in the Adult Oncology Population	Maria Quirch, BSN, RN, OCN	UCLA Health System	Santa Monica, CA
97	Reducing Catheter-Associated Urinary Tract Infections in a Neurosciences/Trauma Intensive Care Unit	Elisa Yam, RN, BSN	UCLA Health System	Los Angeles, CA
98	Does a Rapid Alert Phone (RAP) Intervention Reduce Falls Among Cardiac-Monitored Patients on a Neuroscience Unit?	Kara Dawn Holland, BSN, RN	UCLA Health System	Los Angeles, CA
99	The Effectiveness of a Class Designed to Improve Nurses' Self-care, Collegiality, and Relationship with Patients	Melissa Tayarani, BSN	University of California - Davis Medical Center	Sacramento, CA
100	Marion VA Northern Indiana Health Care System Primary Care Unit Practice Council Abstract	Amanda Sapp, LPN; Jennifer Timmons, LPN	VA Northern Indiana Health Care System - Marion	Marion, IN

